

9 Code of Conduct

These Principles govern the work of World Board Members:

1. We are personally trustworthy. We can trust each other to support and implement Board decisions.
2. We ensure that the decision-making process is inclusive, so that we can make informed choices.
3. We are responsible. We set realistic deadlines and each member takes responsibility to meet agreed deadlines. Members communicate in a timely manner if circumstances prevent them from meeting a deadline.
4. We are realistic, allowing adequate time for informed decision-making and managing the workload so it is doable.
5. We are transparent in our processes and decision-making.
6. We respect confidentiality.
7. We are open and willing to express concerns.
8. We never knowingly let someone fail.
9. We communicate effectively by speaking slowly and clearly, and by listening actively. We remember that differences in language, accents and terminology can hinder communication. We take responsibility for asking if we don't understand something.
10. We respect each other and are tactful and non-judgemental.
11. We participate actively in discussions – and contribute to virtual discussions. We encourage those among us who are not as vocal as others to contribute.
12. We read all the materials – and ask questions if there are items we don't understand.
13. We are decisive, willing to take tough decisions, and willing to admit if decisions made need to be reconsidered.
14. We support and care for each other.
15. We have positive attitudes and approach our work positively.
16. We model WAGGGS values.
17. We focus on the Mission, and we are strategic, rather than operational in our thinking.
18. We are good stewards of the resources of WAGGGS.
19. We are informed about the world and sensitive to global issues.
20. We work in partnership – Board member to Board member, staff to volunteer. We are team players and we cooperate.
21. We are flexible, open-minded, and adaptable.
22. We have fun and fellowship.
23. We ensure that all members understand the process used to develop this Code, and that they all know and practise its tenets.