

INTERNATIONAL TRAINING COURSE

"How to accompany refugees, asylum seekers and migrants"

Developing intercultural competences

Marlenheim, 5th-6th November 2015

Overall frame of the training course

Following the numerous arrivals of refugees, asylum seekers and migrants in Europe these past months, many structures, associations, social workers, public services and professionals are confronted to daily diversity management, without having the tools and skills for dealing with such intercultural situations.

As a consequence, for many professionals, their role and the content of their work has drastically changed. Beyond language barriers, they are faced with questions of understanding, different expectations, conflict and stress management, as well as differences in values and identities.

This training course is proposed as a direct response to these challenges, in order to better accompany professionals in the social, educational, medical and public services. It aims at developing participants' intercultural competences in order to better understand, council and support refugees, asylum seekers and migrants in their arrival and integration process.

An IICoS certificate will be handed to participants at the end of the training course.

Objectives of the training course

- 🌀 To explore the concepts of culture, interculturality, identity, values, traditions;
- 🌀 To raise awareness about own prejudices and stereotypes in relation to other cultures and cultural references;
- 🌀 To analyse intercultural situations experienced by participants in their work with refugees, asylum seekers and migrants and propose common solutions;
- 🌀 To develop competences in dealing with intercultural conflicts through simulations;
- 🌀 To share experiences, approaches, tools and practices of participants in working with refugees in Europe and beyond;
- 🌀 To develop diversity management skills within refugee groups and within professional teams;
- 🌀 To provide participants with concrete diversity management tools for their professional everyday life.

Methodological approach

This training course combines theoretical input with concrete, practical tools in order to better apprehend interculturality and living together in participants' professional contexts. The training course will adapt to participants' experiences and expectations in order to enable everyone to gain new competences for better daily management of their intercultural work.

Simulations and role plays will enable participants to observe their own behaviors and attitudes and to test alternative interventions in a safe experimental space, in order to develop new competences.

The training course offers a participatory, solution oriented approach, based on practical exercises, group work and theoretical inputs.

Duration

The training course will last 2 working days.

Thursday 5th November from 10:00-17:30 and Friday 6th November from 09:30-17:30.

Venue

The training course will take place at IICoS (Intercultural Institute for Systemic Competences) in Marlenheim, Alsace. Marlenheim is situated about 25 minutes away from Strasbourg and 20 minutes away from Saverne, and is also reachable by public transport.

IICoS is in a beautiful and old Mill in the middle of the vines.

A list of hotels and restaurants will be transmitted to participants upon registration.

Trainers



Nadine Lyamouri-Bajja is an intercultural psychologist and international trainer/ consultant. She worked with migrants and refugees for Doctors of the World, UNICEF and the Red Cross in various countries. From 2006-2011, she was an educational advisor for the Youth Directorate of the Council of Europe. Nowadays, Nadine is a co-manager of the Intercultural Institute of Systemic Competences (IICoS). She offers various training courses around intercultural learning, inter-religious dialogue, conflict and stress management. She is specialised in psychotraumatology and teaches intercultural competences in various university courses in Germany and France.



Barbara Pelkmann is a systemic psychologist and international consultant/trainer. She is working with international organisations, companies and associations on their change processes and is also co-manager of the Intercultural Institute of Systemic Competences (IICoS). She offers various training courses around systemic thinking and working, psychotraumatology, leadership and communication. She also teaches intercultural competences in various university courses in Germany and France.

Working languages

As this training course targets professionals in various European countries, it will take place in French, English and German, depending on the needs/ language skills of participants.

The fact of running the course in various languages will already serve the experimental purpose of exploring diverse ways of communicating in multilingual professional settings.

Participants only need to speak one of these three languages.

Rates

The training course will cost 215,-€/ person for 2 days training. The price includes materials, coffee/ tea breaks and snacks.

Accommodation, meals and transportation are not included and remain the participant's responsibility.

Registration

Registration can be done per mail or phone at IICoS:

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67520 Marlenheim
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We look forward to meeting you soon!