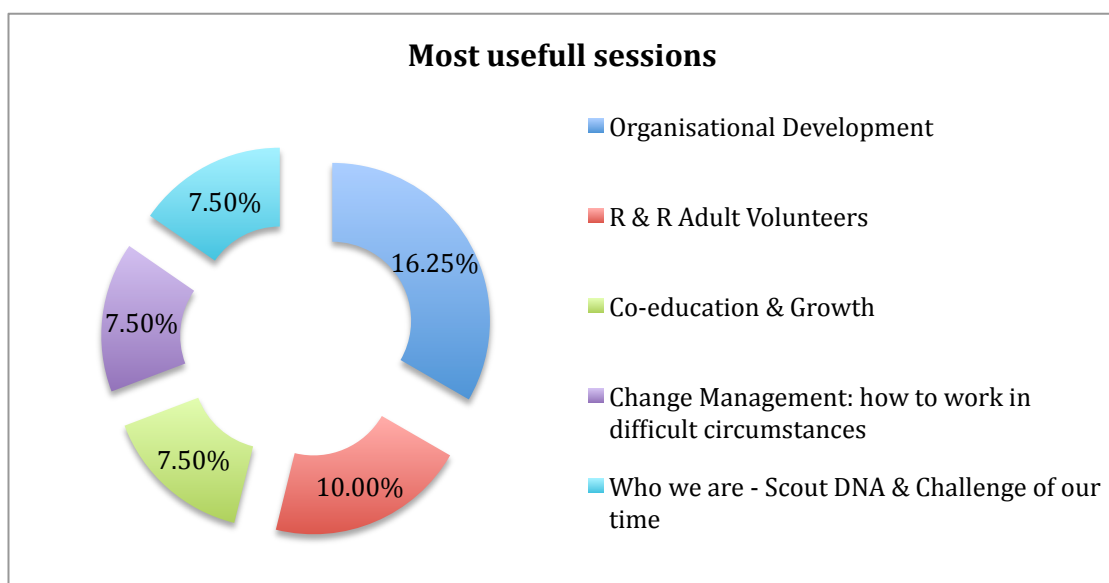| (i)   Programme |
|---|

82 evaluations received out of 134 participants (61,2%)

1. *To what extent do you feel you achieved what you wanted to achieve during the Academy?*
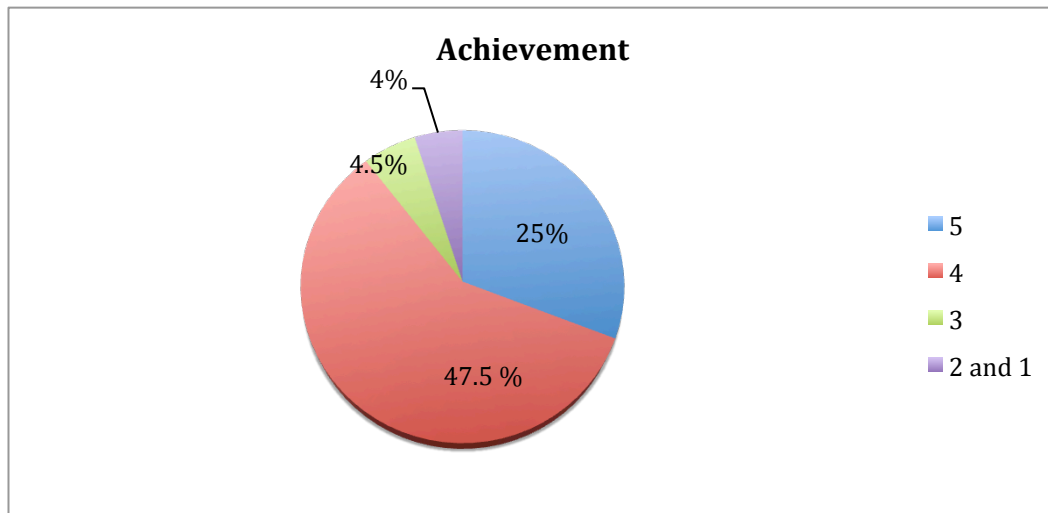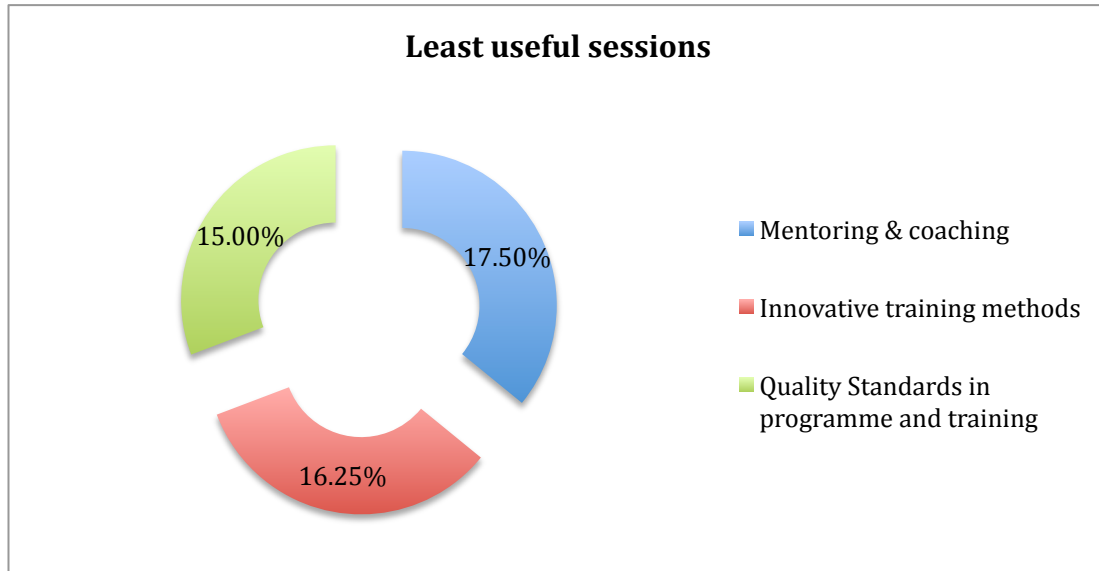

2. *The most useful sessions for the future work of the participants in their organisations*

3. _The least useful sessions for the future work of the participants in their organisations_

Least useful sessions

15.00%

17.50%

16.25%

■ Mentoring & coaching

■ Innovative training methods

■ Quality Standards in programme and training

4. _How would you rate the Academy overall, including sessions you were attending?_

Academy overall appreciation

1.00%   2.50%

1.00%

40.00%

40.00%

■ 5
■ 4
■ 3
■ 2
■ 1
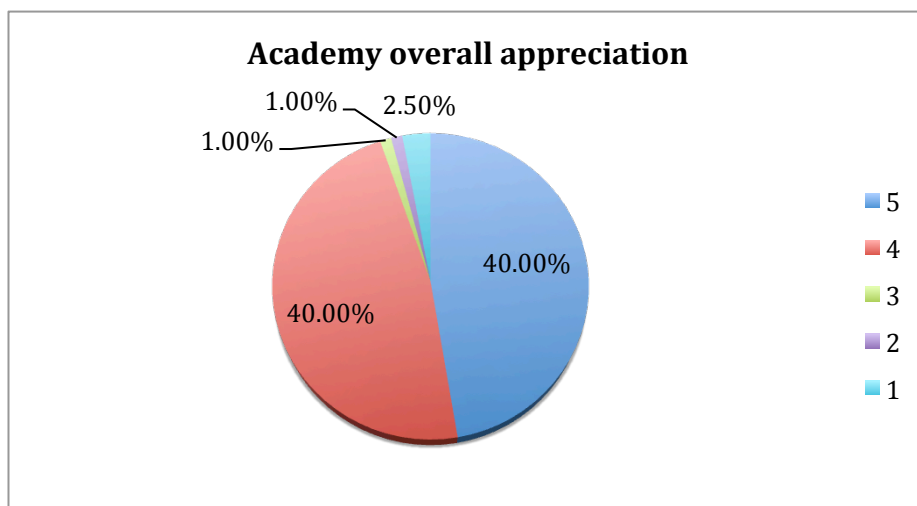
5. *How stimulating was the Academy? How was the Academy organized and conducted?*
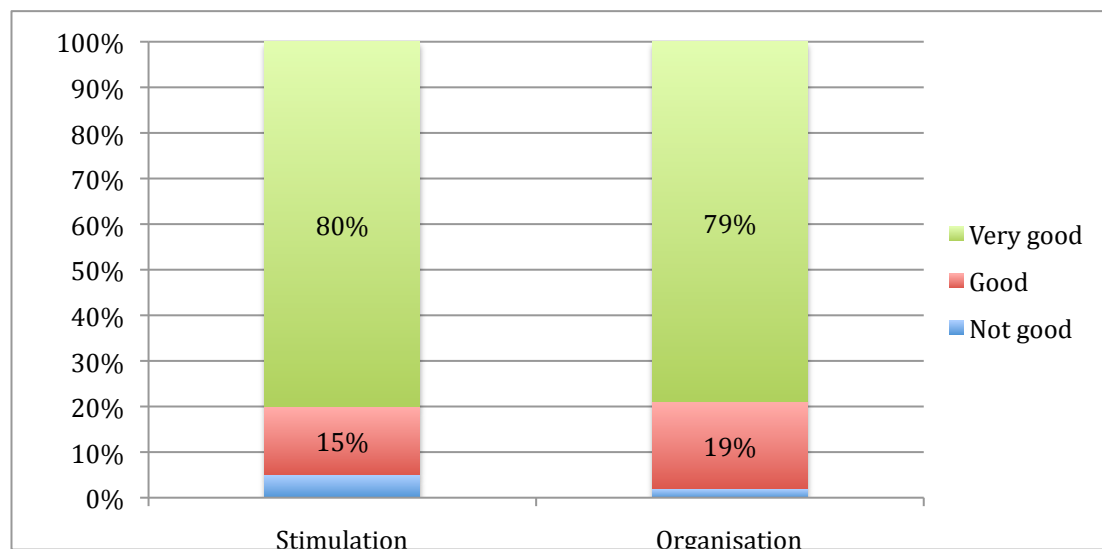
6. 79 % of participants providing feedback evaluated the Academy as well conducted and organised

7. Almost 80% of participants evaluated the Academy as very useful.

8. More than 86 % of the participants stated that they would promote next year Academy to their fellow organization members.

Comments made by the participants:

❖ "The Academy changed me, made me feel different. And I learned so much from it."

❖ "You are the best, you've changed my life..."

❖ "It was super!"

❖ "Maybe plan a bit more time in each session so that the participants can exchange their experiences (planned in most sessions but not enough time unfortunately). Some sessions were also very intense and maybe it would be best to split them into 2 sessions so that we'd have more time to discuss about everything."

❖ "The programme was excellent, great sessions and social activities."

❖ "Really well organised and a great choice of sessions to attend. A better description of some of the sessions would have been useful, some were not as I expected, others that I did not attend actually

sounded really interesting. An afternoon off to relax and/or explore the surroundings would have been nice as the week was very intense."

❖ "Sessions in General: I loved the sessions! All of them were useful, and the trainers were very helpful and encouraging. Choice of methods: I really enjoyed the discussions in the sessions, though in my opinion the range of methods to design a session could be more varied. The choice of methods influences the way people participate - if the methods rely a lot on verbal skills, other learning types are left out. Group photo: If you make a group picture, please ensure that everybody at least might be seen. Speeches: Keep 'em short and crisp - Eri showed perfectly how that can be done! Some didn't do as well. Socializing: Smuggler Game, International Evening and the bar at the Tower were amazing. Thank you for this great opportunity to learn and to share! Hope to see you in 2013. :) "

❖ "This training event was one of the most gorgeous events for me. I liked it very much. Thank you organisers."

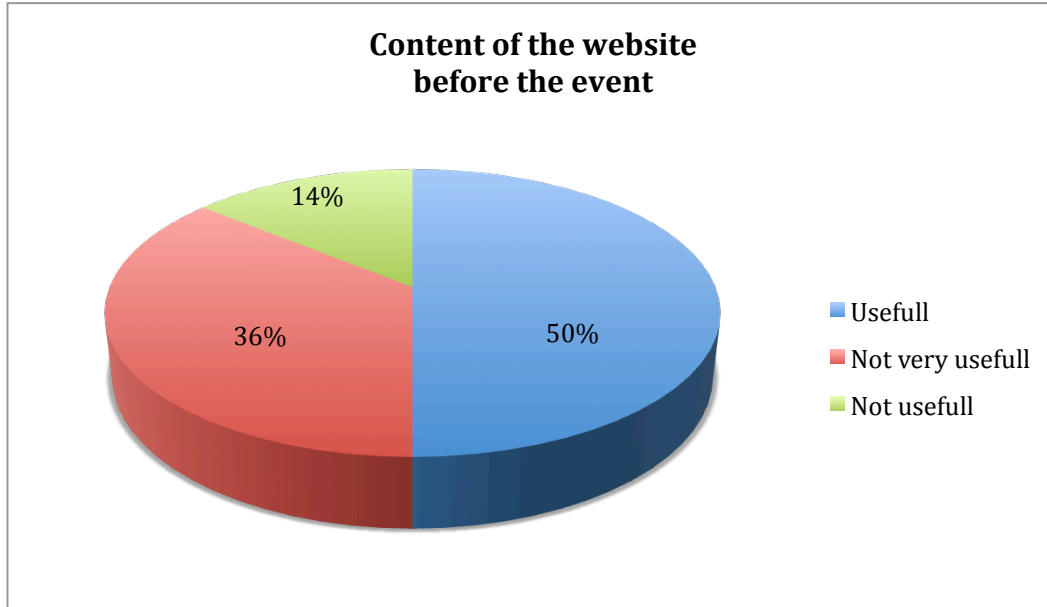❖ "Very good that you have both several sessions as well social events.

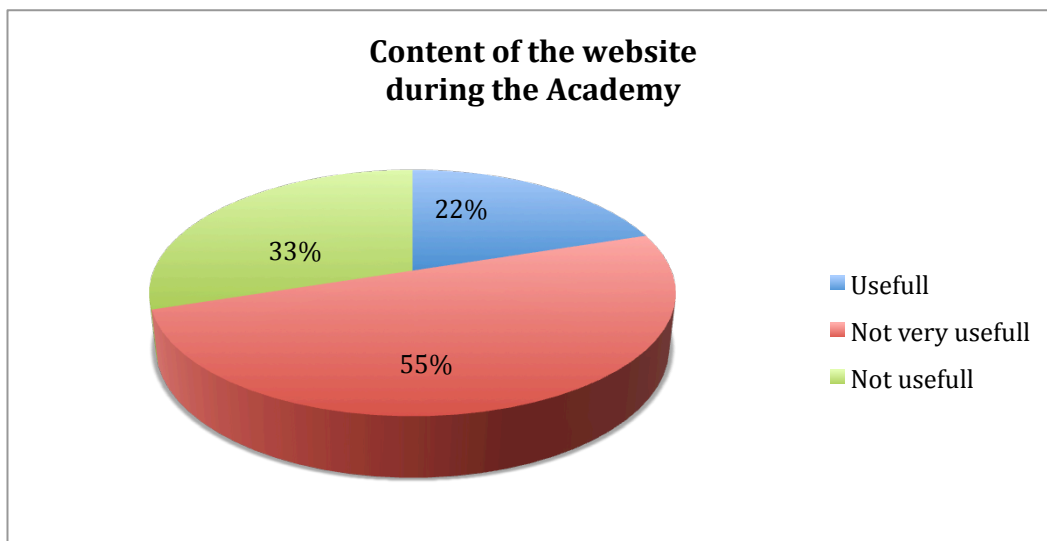
(ii)   Communication

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1.   Did you use Academy website?
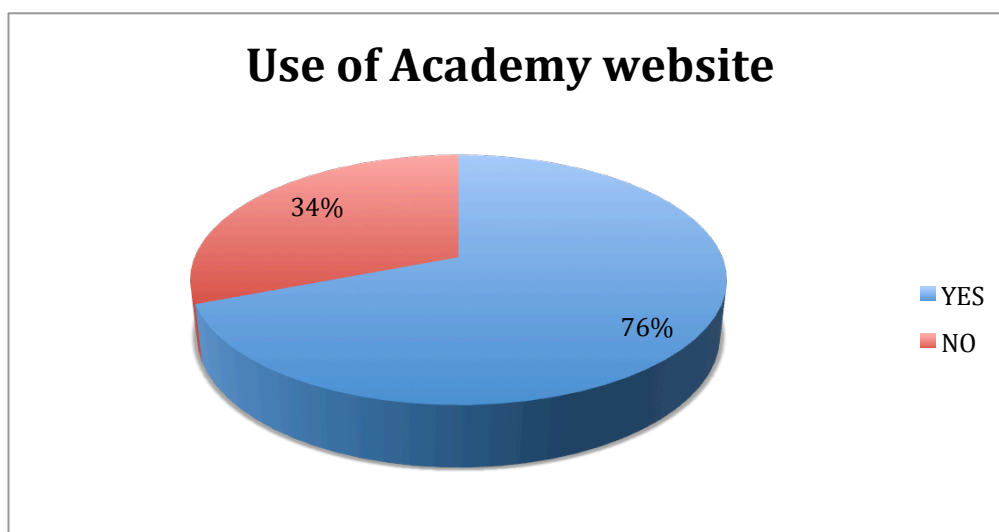
2.	*How relevant and useful was the content of the Academy website before the event?*

**Content of the website
before the event**

14%

36%

50%

- Usefull
- Not very usefull
- Not usefull

3.	*How relevant and useful was the content of the Academy website during the course of the Academy?*

**Content of the website
during the Academy**

22%

33%

55%

- Usefull
- Not very usefull
- Not usefull

4. *Did you use the social media (twitter and Facebook) during the Academy?*

   58,75% of participants used social media, Twitter and Facebook.

5. *How relevant and useful were the social media during the Academy?*

   The opinions about their usefulness differ, as some of participant apparently thought they were not relevant and useful before the event (32,91%) and during the event (21,52%).

16,25% of the participants have provided comments related to communication.
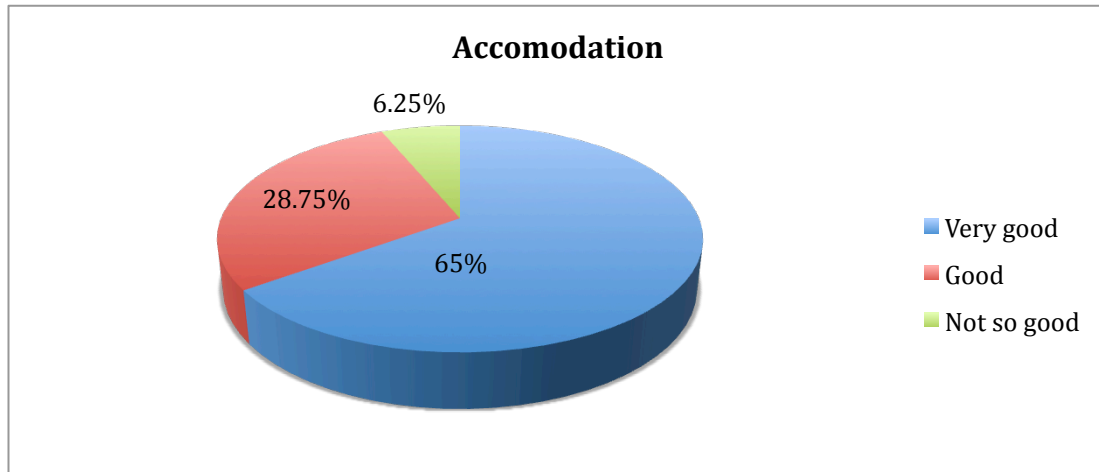
Comments made by participants:

- ❖ "I didn't have the feeling that there was a lack of anything. I got my information if demanded.

- ❖ "Materials for sessions should be available before or immediately after sessions."

- ❖ "I don't know if there's one already but a forum around each session so that people can continue exchanging ideas would be nice."

- ❖ "During the Academy, the website could be more updated and the slides fore each session should be on the site before that session starts."
- ❖ "Update Academy's website with materials from different sessions. Perhaps even put some materials some days before the sessions so we can go with some readings done?

- ❖ "Just more encouraging the participants to take part."

- ❖ "More information about the goals and topics of the sessions provided on before hand by the facilitators."
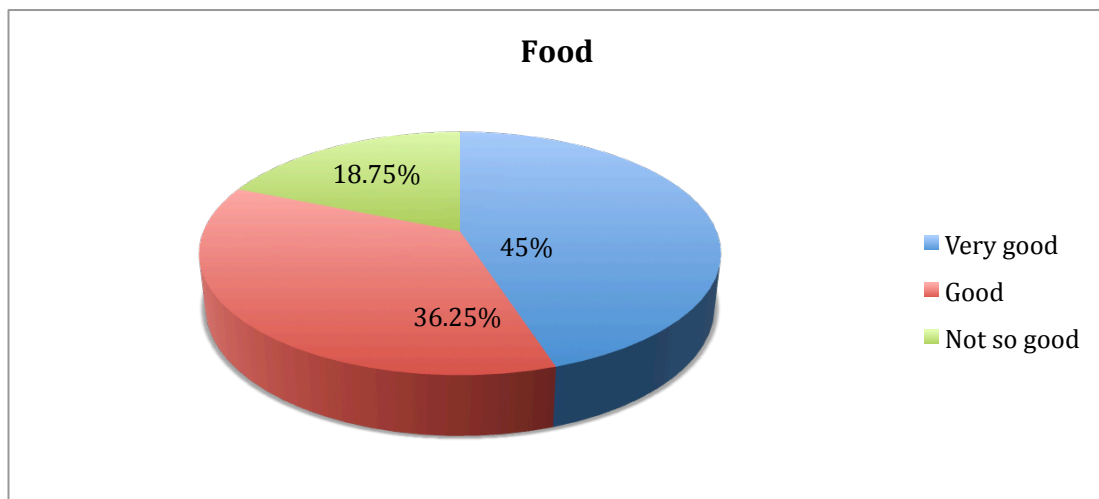
(iii) Logistics

77,5% of participants found it very helpful that someone was welcoming them at the airports' convention desks.

1.   How would you rate the accommodation at Academy?

Accomodation

6.25%

28.75%

65%

- Very good
- Good
- Not so good

2.   How would you rate food at the Academy?

Food

18.75%

45%

36.25%

- Very good
- Good
- Not so good

21,25% of participants provided comments, such as:

- ❖ "The showers were a bit cold in the first days of the Academy. Academy logistics were very well organized."

- ❖ "My compliments to the kitchen staff for the amount of food that was prepared, it was practically always enough - which isn't easy with such a large group of people around."

- ❖ "Absolutely great!"

- ❖ "Pinkies [KISC staff] and host team have done a great job, but there was too much participants in one room (7 in my room)."

- ❖ "Everything was good!"

- ❖ "Don't understand why we have been accommodated in separate rooms with unknown people - we have never seen all in our room! And many of my friends had the same experience. We went to our rooms just for sleeping - and it was quite disturbing being there with many foreign people, cause everyone went to bed in different time."