Report to the European Scout Committee

Volunteering Working Group

1. **Introduction**
   This report deals with 'Strategic Objective 1 – Volunteering' as outlined in the Regional Scout Plan 2010-2013. It should be read in conjunction with the Regional Scout Plan 2010-2013, which can be accessed at www.scout.org/europe

2. **Progress in implementing Objectives, Actions and achieving KPIs**
   Since the last meeting of the European Scout Committee

   - **AC 1.1.1 – IN PROGRESS**
     Initiate an exchange of best practices amongst NSOs/NSAs on the recruitment of adult volunteers with no previous experience of Scouting

     Progress:
     - During the Volunteering Event we addressed this issue. More is planned for the future (see below)

   - **AC 1.1.4 – IN PROGRESS**
     Encourage NSOs/NSAs to ensure that training undertaken as an adult volunteer in Scouting is seen as having value outside of Scouting

     Progress:
     - Initial results through the ROLIS project

   - **AC 1.2.1 – IN PROGRESS**
     Initiate an exchange of information on legislation that affects volunteering, both positively and negatively, and Scouting activities in particular

     Progress:
     - Initial input was given at the Volunteering Event. Other results were achieved through the work of the EYV 2011 Alliance Working Group on Legal Framework

   - **AC 1.2.2 – IN PROGRESS**
     Improve the legal and financial conditions for volunteering through the European Year of Volunteering Alliance

     Progress:
     - We contributed through the EYV 2011 Alliance to raise the issue and propose various solutions to the EU

   - **AC 1.2.3 – IN PROGRESS**
     Improve contact with Members of the European Parliament and the European Commission, to promote Scouting as a key player in volunteering

     Progress:
     - Besides work in the Alliance EYV 2011, our colleagues in the External Relations and Funding Core Group keep regular contacts

   - **AC 1.2.4 – IN PROGRESS**
     Review existing materials and encourage NSOs/NSAs to strengthen how they promote and encourage volunteering inside and outside of Scouting

     Progress:
     - During the Volunteering Event we presented all the materials produced so far. More is expected to come in the future

   - **AC 1.3.1 – IN PROGRESS**
     Gather and promote practical information about the European Year of Volunteering 2011 through an online toolkit

Progress:
- The on-line tool http://eyv2011.europak-online.net/ is up an running well, together with our colleagues from WAGGGS
- Information about the EYV 2011 is regularly presented at the euroscoutinfo.com

- **AC 1.3.2 – IN PROGRESS**
Encourage NSOs/NSAs to engage with National Coordinating Bodies (NCBs) in the planning and execution of campaigns and celebrations, and to network with others

  Progress:
  - This was promoted at the Volunteering Event. Regular updates are published in Europak.

- **AC 1.3.3 – IN PROGRESS**
Contribute as an active Member of the European Year of Volunteering Alliance and promote the work of the Alliance to NSOs/NSAs

  Progress:
  - Our representatives in the Working Groups and the Steering Group are actively contributing to the work of the Alliance
  - Work of the Alliance is promoted through our communication channels

- **AC 1.3.4 – IN PROGRESS**
Strengthen links with other Members of the European Year of Volunteering Alliance and assist in securing the legacy of the European Year of Volunteering

  Progress:
  - We communicate well with the European Youth Forum and other youth volunteering NGOs
  - The Region is actively participating in discussions about future of the Alliance

- **AC 1.4.1 – IN PROGRESS**
Promote the theories and practices associated with the management of adult volunteers in Scouting through training and events

  Progress:
  - At the Volunteering Event, we paid special attention to this issue
  - Support was given to various intra-regional and national events (Malta, Iceland, ToT Serbia...)

- **AC 1.4.2 – IN PROGRESS**
Initiate an exchange of information and knowledge relating to the management of adult volunteers in Scouting through the Scout Library and other platforms

  Progress:
  - Regional documents are uploaded to the Scout Library

- **AC 1.4.3 – IN PROGRESS**
Encourage NSOs/NSAs to identify what actions are required at local level to sustainably retain adult volunteers in Scouting

  Progress:
  - This issue was topic for sessions at the Academy

- **AC 1.4.4 – IN PROGRESS**
Identify tools and approaches that can be used by NSOs/NSAs to ensure diversity in recruitment of adult volunteers in Scouting at local level

  Progress:
  - This issue was topic for a session at the Academy

- **AC 1.5.1 – IN PROGRESS**
Provide support and resources to assist NSOs/NSAs in demonstrating the personal value of volunteering in Scouting and the impact it has on society

  Progress:

        o This issue was dealt with through the Project on Recognition of Learning in Scouting

- **AC 1.5.2 – IN PROGRESS**
  Support the personal development of adult volunteers as well as the self-evaluation and self-recognition of competencies acquired through Scouting

  Progress:
  - This issue was dealt with through the Project on Recognition of Learning in Scouting. Besides, a successful session was devoted to this subject at the Volunteering Event.

- **AC 1.5.3 – IN PROGRESS**
  Stimulate the implementation of self-evaluation and self-recognition measures at world, regional and national events

  Progress:
  - This issue was dealt with through the Project on Recognition of Learning in Scouting. More is planned for the WSJ.

- **AC 1.5.4 – IN PROGRESS**
  Encourage NSOs/NSAs to understand the concept of Lifelong Learning and factor this in to the design of training systems for adult volunteers in Scouting

  Progress:
  - This issue was dealt with through a session at the Academy

- **AC 1.6.1 – IN PROGRESS**
  Initiate an exchange of best practices in internal and external recognition, following research undertaken in connection with the event 'Volunteering in Youth NGOs'

  Progress:
  - This action is in the planning phase, after gathering info at the Volunteering Event.

- **AC 1.6.2 – IN PROGRESS**
  Share results and continue to exchange best practices in internal and external recognition of volunteering through online platforms

  Progress:
  - This issue was dealt with through the Project on Recognition of Learning in Scouting

- **AC 1.6.3 – IN PROGRESS**
  Follow the development of the on-going project on 'Recognition of Learning in Scouting' and share the results with NSOs/NSAs

  Progress:
  - Representatives of the Region are actively contributing to the success of the project
  - The Region supported the project through the Partnership and Development Fund

3. **Next steps in implementing Objectives, Actions and achieving KPIs**
   Until next meeting of the European Scout Committee

- **AC 1.1.1**
- *Initiate an exchange of best practices amongst NSOs/NSAs on the recruitment of adult volunteers with no previous experience of Scouting*

  Next Steps:
  - We will use the on-line tool on Managing our Human Capital to gather examples of best practice

- **AC 1.1.2**

*Establish contact with European Corporate Social Responsibility (CSR) organisations
and business networks in order to promote the value of volunteering in Scouting*

Next Steps:
- o We plan to establish contacts with the European CSR organisations (together with WAGGGS)

- **AC 1.1.3**
*Encourage NSOs/NSAs to review role descriptions for adult volunteers in Scouting to
ensure that the language used is recognisable by potential volunteers*

  Next Steps:
  - o We will use the on-line tool on Managing our Human Capital to gather examples of best practice

- **AC 1.1.4**
*Encourage NSOs/NSAs to ensure that training undertaken as an adult volunteer in
Scouting is seen as having value outside of Scouting*

  Next Steps:
  - o We shall explore the opportunities through the Project on Recognition of Learning in Scouting

- **AC 1.2.1**
*Initiate an exchange of information on legislation that affects volunteering, both
positively and negatively, and Scouting activities in particular*

  Next Steps:
  - o We shall continue working on this issue through the Working Group of the Alliance, and then use the outcomes to plan future steps

- **AC 1.2.2**
*Improve the legal and financial conditions for volunteering through the European Year
of Volunteering Alliance*

  Next Steps:
  - o We will continue working on this issue through the EYV 2011 Alliance

- **AC 1.2.3**
*Improve contact with Members of the European Parliament and the European
Commission, to promote Scouting as a key player in volunteering*

  Next Steps:
  - o We will try to keep the same level of contacts

- **AC 1.2.4**
*Review existing materials and encourage NSOs/NSAs to strengthen how they promote
and encourage volunteering inside and outside of Scouting*

  Next Steps:
  - o We will use the on-line tool on Managing our Human Capital to gather examples of best practice

- **AC 1.3.1**
*Gather and promote practical information about the European Year of Volunteering
2011 through an online toolkit*

  Next Steps:
  - o We will continue updating the Tool and add information at the euroscoutinfo.com

- **AC 1.3.2**
*Encourage NSOs/NSAs to engage with National Coordinating Bodies (NCBs) in the
planning and execution of campaigns and celebrations, and to network with others*

  Next Steps:

- We will continue communicating and updating both NCBs and participants in the Volunteering Event

- **AC 1.3.3**
  Contribute as an active Member of the European Year of Volunteering Alliance and promote the work of the Alliance to NSOs/NSAs

  Next Steps:
    - We will continue to contribute actively to the EYV 2011 Alliance

- **AC 1.3.4**
  Strengthen links with other Members of the European Year of Volunteering Alliance and assist in securing the legacy of the European Year of Volunteering

  Next Steps:
    - We will continue to contribute actively to the EYV 2011 Alliance

- **AC 1.4.1**
  Promote the theories and practices associated with the management of adult volunteers in Scouting through training and events

  Next Steps:
    - We will use the on-line tool on Managing our Human Capital to gather examples of best practice
    - We are available for all the tailored support programmes to NSAs

- **AC 1.4.2**
  Initiate an exchange of information and knowledge relating to the management of adult volunteers in Scouting through the Scout Library and other platforms

  Next Steps:
    - We will create and update the on-line tool on Managing our Human Capital by the end of 2011

- **AC 1.4.3**
  Encourage NSOs/NSAs to identify what actions are required at local level to sustainably retain adult volunteers in Scouting

  Next Steps:
    - We plan to have this issue again as part of a session at the Academy

- **AC 1.4.4**
  Identify tools and approaches that can be used by NSOs/NSAs to ensure diversity in recruitment of adult volunteers in Scouting at local level

  Next Steps:
    - We plan to establish contacts with the Overture Network to continue working on this issue

- **AC 1.5.1**
  Provide support and resources to assist NSOs/NSAs in demonstrating the personal value of volunteering in Scouting and the impact it has on society

  Next Steps:
    - We shall explore the opportunities through the Project on Recognition of Learning in Scouting

- **AC 1.5.2**
  Support the personal development of adult volunteers as well as the self-evaluation and self-recognition of competencies acquired through Scouting

  Next Steps:
    - We shall explore the opportunities through the Project on Recognition of Learning in Scouting

- **AC 1.5.3**

Stimulate the implementation of self-evaluation and self-recognition measures at world, regional and national events

Next Steps:
   o We shall explore the opportunities through the Project on Recognition of Learning in Scouting. We plan to have sessions devoted to this subject at the WSJ.

- **AC 1.5.4**
  Encourage NSOs/NSAs to understand the concept of Lifelong Learning and factor this in to the design of training systems for adult volunteers in Scouting

   Next Steps:
   o We will work on this issue together with the Growth Through Quality Working Group and the Educational Methods Core Group
   o Our collaborative work will contribute to the actions undertaken by the European Youth Forum

- **AC 1.6.1**
  Initiate an exchange of best practices in internal and external recognition, following research undertaken in connection with the event 'Volunteering in Youth NGOs'

   Next Steps:
   o We will use the on-line tool on Managing our Human Capital to gather examples of best practice

- **AC 1.6.2**
  Share results and continue to exchange best practices in internal and external recognition of volunteering through online platforms

   Next Steps:
   o We shall explore the opportunities through the Project on Recognition of Learning in Scouting

- **AC 1.6.3**
  Follow the development of the on-going project on 'Recognition of Learning in Scouting' and share the results with NSOs/NSAs

   Next Steps:
   o We shall explore the opportunities through the Project on Recognition of Learning in Scouting

4. Successes
Please list the key successes since the last meeting of the European Scout Committee

- We are actively contributing to and benefiting from the European year of Volunteering 2011
- We have held a very successful Volunteering Event
- We have a good dynamics in the Volunteering Working Group and coherent plans for the work in future

5. Challenges
Please list the key challenges since the last meeting of the European Scout Committee

- It is hard to coordinate work of various structures that work on this issue
- This year (EYV 2011) we work more on external element of volunteering; not enough things are done internally
- There is not a enough communication, support and guidance from the World level

6. Issues for the consideration of the European Scout Committee
In brief, please list significant issues that you would like the European Scout Committee to consider

- Future of the work in the area of volunteering in Europe
- Advice on how and where to have an on-line platform in the future

14 June 2011